



# Philippine Institute for Supply Management PROFESSIONAL DEVELOPMENT CENTER

*Championing the Upliftment of the Profession since 1968*



CERTIFIED PROFESSIONAL IN CUSTOMER SERVICE & LOGISTICS OPERATIONS

## FOR PROFESSIONALS IN THE AREA OF

### LOGISTICS OPERATIONS

- \* Warehousing
- \* Handling & storage
- \* Inventory management
- \* Transportation and delivery

### CUSTOMER SERVICE

- \* Order taking, processing and invoicing
- \* Co-managed inventory
- \* Client master files management
- \* ECR supply initiatives
- \* Customer relationship and initiatives

## REVIEW SCHEDULE (2015)

**JULY 4 ■ JULY 11 ■ JULY 18**  
**JULY 25 ■ AUG 1 ■ AUG 8 ■ AUG 15**  
1 - 5pm

## EXAM DATES

1 - 5pm  
**MODULE 1 - SEPTEMBER 5, 2015**  
**MODULE 2 - SEPTEMBER 12, 2015**

## REVIEW AND ADMINISTRATIVE FEES

FEES	MEMBER	APPLYING MEMBER
REVIEW	PHP 15,680	PHP 16,800
EXAM (per module)	PHP 11,200	PHP 13,440
CERTIFICATION	PHP 3,360	PHP 4,480

### MODULE 1

- Supply Chain
- The Logistics Function
- Warehouse Planning and Management
- Transportation Planning and Management

### MODULE 2

- The Customer Service Function in Supply Management
- Globalization and International Trade
- Supplier Identification, Selection and Development
- Develop Understanding of Scope and Processes and Other Allied Functions

## WHO ARE QUALIFIED

1. Must be currently and directly involved, and with at least three (3) years full-time experience in any one or all of the areas of logistics operations and customer service (non-clerical and non-support function).
2. Three (3) years of full-time Supply Management experience and a nationally accepted bachelor's degree or Five (5) years of full-time Supply Management experience and at least two-year college education.

## HOW TO EARN THE TITLE

1. Submit registration requirements
2. Enroll in the review sessions
3. Take and pass the examinations
4. Apply for certification

## HOW TO APPLY FOR CERTIFICATION

1. Fill out the application form
2. Secure a copy of the Exam Score Report
3. Secure a Certificate of Employment
4. Have a copy of latest diploma or transcript of records (Undergraduate or Post-graduate)
5. Submit accomplish forms & Documents for processing of certification (with a fee)

## INTERNATIONAL PARTNERS



## NATIONAL PARTNER



## ACADEME PARTNERS



## CONTACT US!

Tel Nos. +632.634.5955; 634.5942; 634.6632

Fax: +632.634.6348

E-mail: [secretariat@pism.org](mailto:secretariat@pism.org)

Get updates online!

[www.pism.org](http://www.pism.org)

